



Pilot order form

ShopOps · from quote to invoice · Version 2026-07

Alberta law intended unless counsel advises otherwise. Replace blanks before signing.

1. PARTIES

Vendor	Operating as ShopOps ("Vendor") · anton@shopops.ca · Calgary, AB Legal / corporate name: _____
Customer	Legal name: _____ ("Customer")
Shop name	_____
Primary contact	Name _____ · Email _____ · Phone _____
Billing address	_____

2. FLAT FEE + OPTIONAL UPDATES (CAD)

Flat fee (required): \$3,500 · \$1,750 deposit on signing · balance on go-live.

After go-live, Customer/owner **keeps and uses** the system with **no monthly required** — just uses it. **Owner owns the server**; Developer maintains. Optional update plan below (check one if wanted — not required to keep using).

☒ Flat fee · keep & use (default)	\$3,500 one-time. Customer/owner keeps the system and may use it indefinitely with no monthly fee. No automatic software updates unless an optional plan below is selected. Owner owns the server; Developer maintains only when needed.
☐ Optional · updates monthly	\$199 / month for software updates + support. Not required to keep using ShopOps. Cancel with 30 days notice.
☐ Optional · updates annual (~16% less)	\$2,000 / year flat (~16% off $\$199 \times 12 = \$2,388$ · save \$388/year). Same as updates monthly, billed annually. Not required to keep using ShopOps.
Tax (GST if applicable)	_____
Selected path notes	_____

Go-live start: _____ · Target go-live: _____

3. SCOPE INCLUDED

- ShopOps for Customer's single shop: after flat fee, Customer/owner keeps and uses the system; owner owns the server; Developer maintains only as needed
- Modules: quoting, pipeline, template/digitize, fabrication/shop, install, timeclock, VIP portal as available
- Optional public marketing pages rebranded with Customer assets
- Import of **active** rates + jobs from Customer CSV/spreadsheet (reasonable effort; not full history)
- Support: email/chat, business hours America/Edmonton, during pilot

4. OUT OF SCOPE (UNLESS CHANGE ORDER)

- CNC / Flexijet / hardware
- Custom development beyond agreed setup
- Full historical data migration
- On-site travel (unless quoted separately)

5. DATA & IP

- **Customer Data** (clients, jobs, rates, invoices) remains Customer's
- **Product** (software, templates, docs) remains Vendor's
- On termination, Customer may request export of Customer Data within **30 days**
- Customer will not reverse engineer, resell, or sublicense the Product
- Vendor will not use Customer Data to sell fabrication services competing with Customer

6. ACCEPTABLE USE & SECURITY

- Customer is responsible for staff passwords and access control
- No unlawful use; no loading third-party personal data without lawful basis
- Demo credentials must be changed after go-live

7. WARRANTY & LIABILITY (PILOT)

- Software provided **as-is** during pilot; Vendor will use reasonable efforts to fix material bugs
- No guarantee of uninterrupted uptime during pilot
- Vendor's total liability under this form is limited to fees paid by Customer in the prior 3 months
- Neither party is liable for indirect or consequential damages

8. PAYMENT

E-transfer / wire to: _____
Deposit due on signing: **\$1,750** · Invoices due **net 7** unless noted
Late amounts may pause access after written notice.

9. SIGNATURES

By signing, Customer agrees to this pilot order and the terms above.

	Customer	Vendor (ShopOps)
Name		
Title		
Signature		
Date		

Questions: anton@shopops.ca · <https://shopops.ca>